

SeniorNet Association Incorporated

DRAFT AMENDMENTS TO BE VOTED AT GENERAL MEETING 9TH DECEMBER 2022

The Constitution

<u> Introduction</u>

SeniorNet Association Inc. was registered with the Office of Fair Trading on 18th June 1996. - Number: **IA16871**.

Incorporation was granted by the Office of Fair Trading (Qld), under the provisions of the Associations Incorporation Act 1981, and the Associations Incorporation Regulation 1982.

This Constitution was initially accepted by the members at the 1st Extraordinary General Meeting of SeniorNet, held on Wednesday 23rd August, 1995, and amended at the 2nd Extraordinary General Meeting of SeniorNet, held on Friday 29th March, 1996.

Amendments made to this Constitution following its incorporation are:-

- 4.1 Age members changed from 55 to 50 year and over [June 2003].
- 4.1 Added categories Life Member + Honorary Member and removed Corporate Members [April 2019]
- Amendments submitted to Office of Fair Trading (Date: xxx) following a General Meeting on 9 December, 2022

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The Rules

Name

1. The name of the incorporated association shall be **SeniorNet Association Incorporated**, (in these rules, called "the association")

Objects

- 2. The objects for which the association is established are:

 Improve the quality of life of SeniorNet members by promoting companionship and social interaction among seniors aged fifty years and over, who share similar interests in learning computer literacy and communication using computers and the Internet.
 - (a) To provide an environment for the conduct of educational programmes and activities to enable the acquisition of knowledge, mental stimulation, personal development and social interaction for those aged fifty (50) years and over:
 - (b) To provide training and enhance the skills necessary for members to effectively use and enjoy Information Technology and other communication devices of the 21st Century;
 - (c) To be a not-for-profit association managed by volunteers for the benefit of its members who share similar interests in learning computer literacy and electronic communications and
 - (d) To continuously attract and encourage new members and expand the Association's activities in the Ipswich and West Moreton Area of Queensland.

Powers

- 3. (1) The association has, in the exercise of its affairs, all the powers of an individual.
- 3. (2) The association may, for example -
 - (a) Enter into contracts; and
 - (b) Acquire, hold, deal with and dispose of property; and
 - (c) Make charges for services and facilities it supplies; and
 - (d) Do other things necessary or convenient to be done in carrying out its affairs.

- 3. (3) The association may take over the funds and other assets and liabilities of the present unincorporated association known as 'SeniorNet'.
- 3. (4) The association may also issue secured and unsecured notes, debentures and debenture stock for the association.

Classes of Membership

- 4. (1) The membership of the association shall consist of ordinary members, and any of the following classes of members:
 - (a) Family members;
 - (b) Life Member;
 - (c) Honorary Member and
 - (d) Friends of SeniorNet
 - (2) The number of **ordinary members** shall be unlimited, and the conditions of entry to ordinary membership shall be:
 - (a) Must be 50-years of age or over.
 - (b) Must be interested in the objectives of SeniorNet Association Incorporated.
 - (3) The number of **Family Memberships** shall be unlimited. The limitations of rights and conditions of entry for family membership shall be:
 - (a) One vote per person, (maximum of two (2) votes); and
 - (b) Must be aged 50-years and over.
 - (c) Must be a member of the immediate family of an ordinary member; and
 - (d) Must be interested in the objectives of SeniorNet Association Incorporated.
 - (4) The number of **Life Members** shall be unlimited. The limitation of rights, and conditions of entry for Life membership shall be:
 - (a) Must be a financial member of SeniorNet Association Inc. at the time of nomination; and
 - (b) One vote per Life Member.
 - (5) The number of **Honorary Members** shall be unlimited. The limitation of rights, and conditions of entry for Honorary membership shall be:
 - (a) Must be interested in the objectives of SeniorNet Association Incorporated;
 - (b) Has no voting rights; and
 - (c) Shall be ineligible to serve as an appointee or elected member on the SeniorNet Management Committee.
 - The number of **Friends of SeniorNet** shall be unlimited. The limitation of rights, and conditions of entry for Honorary membership shall be:
 - (a) Must be interested in the objectives of SeniorNet Association Incorporated;
 - (b) Have no voting rights;
 - (c) Shall be ineligible to serve as an appointee or elected member on the SeniorNet Management Committee; and
 - (d) Shall be ineligible to attend any of the training/educational workshops.
- 5. (1) Every person who at the date of incorporation of the association was a member

of the unincorporated association and who on or before the day of incorporation agrees in writing to become a member of the association shall be admitted by the management committee to the same class of membership of the association as that member held in the unincorporated association.

- (1A) Every member of the association who previously to agreeing to become a member of the association has paid the member's subscription due on the day of incorporation, as a member of the unincorporated association, shall not be liable to pay any further sum by way of annual subscription to the association for the period prior to the day of incorporation.
- (2) Every applicant for any class of membership of the association (other than the members of the unincorporated association referred to in sub-rule (1) shall be proposed by 1 member of the association and seconded by another member.
- (3) The application for membership shall be made in writing, signed by the applicant and the applicant's proposer and seconder and shall be in such form as the management committee from time to time prescribes.

Membership Fees

- 6. (1) The membership fees for each class of membership shall be such sum as the Management Committee members shall from time to time at any general meeting so determine.
 - (2) The membership fees for each class of membership shall be payable at such time and in such manner as the management committee shall from time to time determine.

Admission and Rejection of Members

- 7. (1) At the next meeting of the management committee after the receipt of any application and the fee applicable for any class of membership, such application shall be considered by the management committee, who shall thereupon determine upon the admission or rejection of the applicant.
 - (2) Any applicant who receives a majority of the votes of the members of the management committee present at the meeting at which such application is being considered shall be accepted as a member to the class of membership applied for.
 - (3) Upon the acceptance or rejection of an application for any class of membership the secretary shall forthwith give the applicant notice in writing of such acceptance or rejection.

Termination of Membership

- 8. (1) A member may resign from the association at any time by giving notice in writing to the secretary.
 - (2) Such resignation shall take effect at the time such notice is received by the secretary unless a later date is specified in the notice when it shall take effect on that later date.

- (3) If a member:
 - (a) Is convicted of an indictable offence; or
 - (b) Fails to comply with any of the provisions of these rules; or
 - (c) Has membership fees in arrears for a period of two (2) months or more; or
 - (d) Conducts himself or herself in a manner considered to be injurious or prejudicial to the character or interests of the association, the management committee shall consider whether the member's membership shall be terminated.
- (4) The member concerned shall be given a full and fair opportunity of presenting the member's case and if the management committee resolves to terminate the membership, it shall instruct the secretary to advise the member in writing accordingly.

Appeal Against Rejection or Termination of Membership

- 9. (1) A person whose application for membership has been rejected or whose membership has been terminated may within one (1) month of receiving written notification thereof, lodge with the secretary written notice of the person's intention to appeal against the decision of the management committee.
 - (2) Upon receipt of a notification of intention to appeal against rejection or termination of membership the secretary shall convene, within three (3) months of the date of receipt by the secretary of such notice, a general meeting to determine the appeal.
 - (2A) At any such meeting the applicant shall be given the opportunity to fully present the applicant's case and the management committee or those members thereof who rejected the application for membership or terminated the membership subsequently shall likewise have the opportunity of presenting its or their case.
 - (2B) The appeal shall be determined by the vote of the members present at such meeting.
 - (3) Where a person, whose application is rejected, does not appeal against the decision of the management committee within the time prescribed by these rules or so appeals but the appeal is unsuccessful, the secretary shall forthwith refund the amount of any fee paid.

Register of Members

- 10. (1) The management committee shall cause a register to be kept in which shall be entered the names and residential addresses of all persons admitted to membership of the association and the dates of their admission.
 - (2) Particulars shall also be entered into the register of deaths, resignations, terminations and reinstatements of membership and any further particulars as the management committee or the members at any general meeting may require from time to time.
 - (3) The register shall be open for inspection at all reasonable times by any member who previously applies to the secretary for such inspection.

- 10A (1) If the association has not elected an interim officer as secretary for the association before its incorporation, the members of the management committee must appoint or elect a secretary for the association within fourteen (14) days after incorporation.
 - (2) If a vacancy happens in the office of secretary, the members of the management committee must appoint or elect a secretary within fourteen (14) days after the vacancy happens.
 - (3) The secretary must be an individual residing in the State who is:
 - (a) A member of the association elected by the association as secretary; or
 - (b) A member of the association's management committee appointed by the committee as secretary; or
 - (c) Appointed by the management committee as secretary (whether or not the individual is a member of the association).
 - (4) The management committee may appoint and remove the secretary at any time.

Membership of Management Committee

- 11. (1) The management committee of the association shall consist of a President, Vice- president, Treasurer, all of whom shall be members of the association, and such number of other members as the members of the association at any general meeting may from time to time elect or appoint.
 - (2) At the annual general meeting of the association, all the members of the management committee for the time being shall retire from office, but shall be eligible upon nomination for re-election.
 - (3) The election of officers and other members of the management committee shall take place in the following manner:
 - (a) Any two (2) members of the association shall be at liberty to nominate any other member to serve as an officer or other member of the management committee;
 - (b) The nomination, which shall be in writing and signed by the member and the member's proposer and seconder, shall be lodged with the secretary at least fourteen (14) days before the annual general meeting at which the election is to take place;
 - (c) A list of the candidates' names in alphabetical order, with the proposers' and seconders' names, shall be posted in a conspicuous place in the office or usual place of meeting of the association for at least seven (7) days immediately preceding the annual general meeting;
 - (d) Balloting lists shall be prepared (if necessary) containing the names of the candidates in alphabetical order, and each member present at the annual general meeting shall be entitled to vote for any number of such candidates not exceeding the number of vacancies;
 - (e) Should, at the commencement of such meeting, there be an

- 12. (1) Any member of the management committee may resign from membership of the management committee at any time by giving notice in writing to the secretary but such resignation shall take effect at the time such notice is received by the secretary unless a later date is specified in the notice when it shall take effect on that later date or such member may be removed from office at a general meeting of the association where that member shall be given the opportunity to fully present the member's case.
 - (2) The question of removal shall be determined by the vote of the members present at such a general meeting.
 - (3) There is no right of appeal against a member's removal from office under this section.

Vacancies on Management Committee

- 13. (1) The management committee shall have power at any time to appoint any member of the association to fill any casual vacancy on the management committee until the next annual general meeting.
 - (2) The continuing members of the management committee may act notwithstanding any casual vacancy in the management committee, but if and so long as their number is reduced below the number fixed by or pursuant to these rules as the necessary quorum of the management committee, the continuing member or members may act for the purpose of increasing the number of members of the management committee to that number or of summoning a general meeting of the association, but for no other purpose.

Functions of the Management Committee

- 14. (1) Except as otherwise provided by these rules and subject to resolutions of the members of the association carried at any general meeting the management committee:
 - (a) Shall have the general control and management of the administration of the affairs, property and funds of the association; and
 - (b) Shall have authority to interpret the meaning of these rules and any matter relating to the association on which these rules are silent.
 - (2) The management committee may exercise all the powers of the association:
 - (a) To borrow or raise or secure the payment of money in such manner as the members of the association may think fit and secure the same or the payment or performance of any debt, liability, contract, guarantee or other engagement incurred or to be entered into by the association in any way and in particular by the issue of debentures, perpetual or otherwise, charged upon all or any of the association's property, both present and future, and to purchase, redeem or pay off any such securities;
 - (b) To borrow amounts from members and to pay interest on the amounts

borrowed and to mortgage or charge its property or any part thereof and to issue debentures and other securities, whether outright or as security for any debt, liability or obligation of the association, and to provide and pay off any such securities; and

- (c) To invest in such manner as the members of the association may from time to time determine.
- (3) For sub-section (2) (b) the rate of interest must not be more than the rate for the time being charged for overdrawn accounts for money lent (whatever the term of the loan) by:
 - (a) The financial institution for the association; or
 - (b) If there is more than one (1) financial institution for the association the financial institution nominated by the association.

Meetings of Management Committee

- 15. (1) The management committee shall meet at least once every two (2) calendar months to exercise its functions.
 - (1A) The management committee must decide how a meeting is to be called.
 - (1B) Notice of a meeting is to be given in the way decided by the management committee.
 - (2) A special meeting of the management committee shall be convened by the secretary on the requisition in writing signed by not less than one-third of the members of the management committee, which requisition shall clearly state the reasons why such special meeting is being convened and the nature of the business to be transacted thereat.
 - (3) At every meeting of the management committee a simple majority of a number equal to the number of members elected and/or appointed to the management committee as at the close of the last general meeting of the members, shall constitute a quorum.
 - (4) Subject as previously provided in this rule, the management committee may meet together and regulate its proceedings as it thinks fit.
 - (4A) However, questions arising at any meeting of the management committee shall be decided by a majority of votes and, in the case of equality of votes, the question shall be deemed to be decided in the negative.
 - (5) A member of the management committee shall not vote in respect of any contract or proposed contract with the association in which the member is interested, or any matter arising thereout, and if the member does so vote the member's vote shall not be counted.
 - (6) Not less than fourteen (14) days notice shall be given by the secretary to members of the management committee of any special meeting of the management committee.
 - (6A) Such notice shall clearly state the nature of the business to be discussed thereat.

- (7) The president shall preside as chairperson at every meeting of the management committee, or if there is no president, or if at any meeting the president is not present within ten (10) minutes after the time appointed for holding the meeting, the vice-president shall be chairperson or if the vice-president is not present at the meeting then the members may choose one (1) of their number to be chairperson of the meeting.
- (8) If within half an hour from the time appointed for the commencement of a management committee meeting a quorum is not present, the meeting, if convened upon the requisition of members of the management committee, shall lapse.
- (9) In any other case it shall stand adjourned to the same day in the next week at the same time and place, or to such other day and at such other time and place as the management committee may determine, and if at the adjourned meeting a quorum is not present within half an hour from the time appointed for the meeting, the meeting shall lapse.
- 16. (1) The management committee may delegate any of its powers to a subcommittee consisting of such members of the association as the management committee thinks fit.
 - (1A) Any subcommittee so formed shall in the exercise of the powers so delegated conform to any regulations that may be imposed on it by the management committee.
 - (2) A subcommittee may elect a chairperson of its meetings.
 - (2A) If no such chairperson is elected, or if at any meeting the chairperson is not present within ten (10) minutes after the time appointed for holding the meeting, the members present may choose one (1) of their number to be chairperson of the meeting.
 - (3) A subcommittee may meet and adjourn as it thinks proper.
 - (4) Questions arising at any meeting shall be determined by a majority of votes of the members present and, in the case of an equality of votes, the question shall be deemed to be decided in the negative.
- 17. All acts done by any meeting of the management committee or of a subcommittee or by any person acting as a member of the management committee shall, notwithstanding that it is afterwards discovered that there was some defect in the appointment of any such member of the management committee or person acting as aforesaid, or that the members of the management committee or any of them were disqualified, be as valid as if every such person had been duly appointed and was qualified to be a member of the management committee.
- 18. (1) A resolution in writing signed by all the members of the management committee for the time being entitled to receive notice of a meeting of the management committee shall be as valid and effectual as if it had been passed at a meeting of the management committee duly convened and held.
 - (2) Any such resolution may consist of several documents in like form, each signed by one (1) or more members of the management committee.

- 19. (1) The first general meeting must be held not less than one (1) month, and not more than three (3) months, after the day the association is incorporated.
 - (2) The management committee must decide where the meeting is to be held.
 - (3) The business to be transacted at the first general meeting must include the appointment of an auditor.

First Annual General Meeting

19A. The first annual general meeting must be held within 18 months after the day the association is incorporated.

Subsequent Annual General Meetings

- 19B. Each subsequent annual general meeting must be held:
 - (a) At least once each year; and
 - (b) Within six (6) months after the end of the association's previous financial year.

Business to be Transacted at Annual General Meeting

- 20. The following business must be transacted at every annual general meeting:
 - (a) The receiving of the statement of income and expenditure, assets and liabilities and of mortgages, charges and securities affecting the property of the association for the last financial year;
 - (b) The receiving of the auditors report on the financial affairs of the association for the last financial year;
 - (c) The presenting of the audited statements to the meeting for adoption;
 - (d) The election of members of the management committee;
 - (e) The appointment of an auditor.

Special General Meeting

- 21. (1) The secretary shall convene a special general meeting by sending out notice of the meeting within fourteen (14) days of:
 - (a) Being directed to do so by the management committee; or
 - (b) Being given a requisition in writing signed by not less than one-third of the members presently on the management committee or not less than the number of ordinary members of the association which equals double the number of members presently on the management committee plus one:
 - (c) Being given a notice in writing of an intention to appeal against the decision of the management committee to reject an application for membership or to terminate the membership of any person.
 - (2) A requisition mentioned in subsection (1) (b) shall clearly state the reasons why such special general meeting is being convened and the nature of the business to be transacted thereat.

Quorum at General Meeting

22. (1) At any general meeting the number of members required to constitute a quorum

shall be double the number of members presently on the management committee plus one (1).

- (2) No business shall be transacted at any general meeting unless a quorum of members is present at the time when the meeting proceeds to business.
- (2A) For the purposes of this rule:
 - "Member" includes a person attending as a proxy or as representing a corporation which is a member.
- (3) If within half an hour from the time appointed for the commencement of a general meeting a quorum is not present, the meeting, if convened upon the requisition of members of the management committee or the association, shall lapse.
- (3A) In any other case it shall stand adjourned to the same day in the next week at the same time and place, or to such other day and at such other time and place as the management committee may determine, and if at the adjourned meeting a quorum is not present within half an hour from the time appointed for the meeting, the members present shall be a quorum.
- (4) The chairperson may, with the consent of any meeting at which a quorum is present (and shall if so directed by the meeting), adjourn the meeting from time to time and from place to place, but no business shall be transacted at any adjourned meeting other than the business left unfinished at the meeting from which the adjournment took place.
- (5) When a meeting is adjourned for thirty (30) days or more, notice of the adjourned meeting shall be given as in the case of an original meeting.
- (6) Save as aforesaid it will not be necessary to give any notice of an adjournment of the business transacted at an adjourned meeting.

Notice of General Meeting

- 23. (1) The secretary shall convene all general meetings of the association by giving not less than fourteen (14) days notice of any such meeting to the members of the association.
 - (2) The manner by which such notice shall be given shall be determined by the management committee.
 - (3) However, notice of any meeting convened for the purpose of hearing and determining the appeal of a member against the rejection of termination of his membership by the management committee, shall be given in writing.
 - (4) Notice of a general meeting shall clearly state the nature of the business to be discussed thereat.

Procedure at General Meeting

- 24. (1) Unless otherwise provided by these rules, at every general meeting:
 - (a) The president shall preside as chairperson, or if there is no president, or if the president is not present within fifteen (15) minutes after the time

appointed for the holding of the meeting or is unwilling to act, the vice-president shall be the chairperson or if the vice-president is not present or is unwilling to act then the members present shall elect one of their number to be chairperson of the meeting; and

- (b) The chairperson shall maintain order and conduct the meeting in a proper and orderly manner; and
- (c) Every question, matter or resolution shall be decided by a majority of votes of the members present; and
- (d) Every member present shall be entitled to one (1) vote and in the case of an equality of votes the chairperson shall gave a second or casting vote; and
- (e) However, no member shall be entitled to vote at any general meeting if the member's annual subscription is more than one (1) month in arrears at the date of the meeting; and
- (f) Voting shall be by show of hands or a division of members, unless not less than one-fifth of the members present demand a ballot, in which event there shall be a secret ballot; and
- (g) The chairperson shall appoint two (2) members to conduct the secret ballot in such manner as the chairperson shall determine and the result of the ballot as declared by the chairperson shall be deemed to be the resolution of the meeting at which the ballot was demanded; and
- (h) A member may vote in person or by proxy or by attorney and on a show of hands every person present who is a member or a representative of a member shall have one (1) vote and in a secret ballot every member present in person or by proxy or by attorney or other duly authorised representative shall have one (1) vote; and
- (i) The instrument appointing a proxy shall be in writing, in common or usual form under the hand of the appointor or of the appointor's attorney duly authorised in writing or, if the appointor is a corporation, either under seal or under the hand of an officer or attorney duly authorised; and
- (j) A proxy may but need not be a member of the association; and
- (k) The instrument appointing a proxy shall be deemed to confer authority to demand or join in demanding a secret ballot; and
- (l) Where it is desired to afford members an opportunity of voting for or against a resolution the instrument appointing a proxy shall be in the following form or a form as near thereto as circumstances permit:

SeniorNet Association Incorporated.

I,	of	, being a					
member of the abovementioned association, hereby appoint							
of	, or failing the m	nember,	of				
as my proxy to vote for me on my behalf at the (annual) general meeting of							
the association,	to be held on the	day of	, 19	, and at			

any adjournment thereof. Signed this da

day of , 19 .

Signature.

This form is to be used *in favour of the/ *against the

resolution.

*Strike out whichever is not desired. (Unless otherwise instructed, the proxy may vote as the proxy thinks fit.);

- (m) The instrument appointing a proxy shall be deposited with the secretary prior to the commencement of any meeting or adjourned meeting at which the person named in the instrument proposes to vote; and
- (n) The secretary shall cause full and accurate minutes of all questions, matters, resolutions and other proceedings of every management committee meeting and general meeting to be entered in a book to be open for inspection at all reasonable times by any financial member who previously applies to the secretary for that inspection.

management committee meeting verifying their accuracy.

(3) Similarly, the minutes of every general meeting shall be signed by the chairperson of that meeting or the chairperson of the next succeeding general meeting.

(4) However, the minutes of any annual general meeting shall be signed by the chairperson of that meeting or the chairperson of the next succeeding general meeting or annual general meeting.

By-Laws

- 25. (1) The management committee may from time to time make, amend or repeal bylaws, not inconsistent with these rules, for the internal management of the association and any by- laws may be set aside by a general meeting of members.
 - (2) By-Laws must also include or refer to Policies & Procedures, Complaints Handling and Grievance Procedures, Disability and Anti-Discrimination Policies.

Alteration of Rules

- 26. (1) Subject to the provisions of the Associations Incorporation Act 1981, these rules may be amended, rescinded or added to from time to time by a special resolution carried at any general meeting.
 - (2) However, an amendment, rescission or addition is valid only if it is registered by the chief executive.

Common Seal

- 27. (1) The management committee shall **not** use a common seal and for its safe custody.
 - The common seal shall only be used by the authority of the management-committee and every instrument to which the seal is affixed shall be signed by a member of the management committee and shall be countersigned by the secretary or by a second member of the management committee or by some other person appointed by the management committee for the purpose.

Funds and Accounts

- 28. (1) The funds of the association must be kept in the name of the association in a financial institution decided by the management committee.
 - (3) Proper books and accounts shall be kept and maintained in written or printed form in the English language showing correctly the financial affairs of the association and the particulars usually shown in books of a like nature.

- (4) All moneys shall be deposited as soon as practicable after receipt thereof.
- (5) All amounts of one hundred dollars (\$100.00) or over shall be paid by electronic bank transfer or cheque signed by any two (2) of the president, secretary, treasurer or other member authorised from time to time by the management committee.
- (6) Amounts of less than one hundred dollars (\$100.00) may be paid by Cash, electronic bank transfer or cheque approved and signed by any two (2) of the president, secretary, treasurer or other member authorised from time to time by the management committee.
- (7) Cheques shall be crossed "not negotiable" except those in payment of wages, allowances or petty cash recoupment's which may be open.
- (8) The management committee shall determine the amount of petty cash which shall be kept on the imprest system.
- (9) All expenditure shall be approved or ratified at a management Committee meeting.
- (10) As soon as practicable after the end of each financial year the treasurer shall cause to be prepared a statement containing the particulars of:
 - (a) The income and expenditure for the financial year just ended; and
 - (b) The assets and liabilities and of all mortgages, charges and securities affecting the property of the association at the close of that year.
- (11) If the association is incorporated within three (3) months of the end of the association's financial year, subsection (8) does not apply for the financial year the association is incorporated.
- (12) The auditor must examine the statement prepared under subsection (8) and present a report on it to the secretary before the next annual general meeting following the financial year for which the audit was made.
- (13) The income and property of the association must by used solely in promoting the association's objects and exercising the association's powers.

Documents

29. The management committee shall provide for the safe custody of books, documents, instruments of title and securities of the association.

Financial Year

30. The financial year of the association shall close on the 31st December 30th of June in each year.

Distribution of Surplus Assets to Another Entity

This section applies if the association is wound-up under part 7 of the Act and there are surplus assets.

- (2) The surplus assets must not be distributed among the members but must be given to another entity:
 - (a) That has objects similar to the association's objects; and
 - (b) The rules of which prohibit the distribution of the entity's income and assets to its members.
- (3) In this section: "surplus assets" has the meaning given by section 47(3)of the Act.

32. Internal grievance procedure

The grievance procedure set out in this rule 32 applies to disputes under these rules between

- a) A Member and another Member of SeniorNet or
- b) A Member and the SeniorNet.
- 2) The parties to this dispute must meet and discuss the matter in dispute, and if possible resolve the dispute within thirty (30) days after the dispute comes to the attention of all of the parties.
- 3) If the parties are unable to resolve the dispute at the meeting, or if any party fails to attend that meeting, then the parties must, within ten (10) days, hold a meeting in the presence of a mediator.
- 4) The mediator must be:
 - a) A person chosen by agreement between the parties; or
 - b) In the absence of an agreement:
 - i. In the case of a dispute between a Member and another Member, a person appointed by the Management Committee; or
 - ii. In the case of a dispute between a Member and SeniorNet, a person who is a mediator recruited from a like-minded organisation.
- 5) A Member of SeniorNet can be a mediator.
- 6) The mediator cannot be a Member who is a party to the dispute.
- 7) A Member involved in the dispute may appoint any person to act on their behalf.
- 8) The parties to the dispute must, in good faith, attempt to settle the dispute by mediation.
- 9) The mediator, in conducting the mediation, must:
 - a) Give the parties to the mediation process every opportunity to be heard:
 - b) Allow due consideration by all parties of any written statement submitted by any party; and
 - c) Ensure that natural justice is accorded to the parties to the dispute throughout the mediation process.
- 10) The mediator must provide unbiased mediation.
- 11) If the mediation process does not result in the dispute being resolved, the parties may seek to resolve the dispute in accordance with the Act other at law.

Appendix

RULE 4 – CLASSES OF MEMBERSHIP

	CLASS OF MEMBERSHIP	MEMBERS HIP LIMITED OR UNLIMITE D IN NUMBER?	IF LIMITED IN NUMBER, HOW?	ADDITIONAL LIMITATIONS OF RIGHTS FOR CLASS	CONDITIONS OF ENTRY TO MEMBERSHIP CLASS
	1 Ordinary	Unlimited	N/A	Only one vote per person	Must be 50 years of age or over Must be interested in the objectives of SeniorNet Association Inc.
	2 Family	Unlimited	N/A	Only one vote per person and a Maximum 2 votes	Must be aged 50 years or over Must be a member of the immediate family of an ordinary member Must be interested in the objectives of of SeniorNet Association Inc.
	Life Member adopted April 2019	Unlimited	N/A	Only one vote per person	Must be aged 50 years or over Must be a financial member of SeniorNet Association Inc. at the time of nomination; Must be interested in the objectives of SeniorNet Association Inc.
4	Honorary Member adopted April 2019	Unlimited	N/A	Has no voting rights Shall be ineligible to serve as an appointee or elected member on the SeniorNet Management Committee	Must be interested in the objectives of SeniorNet Association Incorporated;
5	Friends of SeniorNet proposed Dec. 2022	Unlimited	N/A	Has no voting rights; Shall be ineligible to serve as an appointee or elected member on the SeniorNet Management Committee; Shall not be eligible to attend any of the training/educational workshops.	Must be interested in the objectives of SeniorNet Association Incorporated;