

## October 2022

"Seniors helping seniors use computers and the internet"

# SeniorNet Association Inc.

www.seniornet.com.au

# President's View

### **On Other Pages**

Training Programme page 2
Tech Talk page 4
Potty History page 7
Humour page 7
Further Information page 8

# Social Events Lunches



October - Casa Mia (Country Club Motel); Friday 21<sup>st</sup> @ 12; meals from \$15 November - Commercial Hotel Redbank; Friday 18th @12; meals for \$12.50

Please ring Ken on 33892950 or email if you plan to come

It was a pleasure to see four new faces at our recent Friday luncheon in the Raceview Tavern.

There will lots of activities during October Queensland Seniors'month.

A major one will be the Able and Ipswich City Council EXPO on Tuesday 11<sup>th</sup> October at the Ipswich Show Ground. Join in the celebration with great food, activities, live music and prizes.

Great opportunity to meet new people and engage with local organisations.

It is a FREE event with a FREE lunch.

A range of exhibitors will be present with information, advice and giveaways!

SeniorNet is taking a table position; anyone wishing to volunteer some time please advise me of your availability for rostering.

Planning is under way for our Christmas Breakup at the PA Hotel on Friday 9<sup>th</sup> December subject to a successful booking.

Planned cost will be about \$21, again subject to Menu and venue etc.

At our Coffee and Chat on Friday 4<sup>th</sup> Nov the guest is Bob Walker Dept Fair Trading who will discuss "Your rights as a customer"

Again I appeal for volunteers to attach flyers to local notice boards or supporting businesses.

And do not forget that we will have committee positions to fill at our AGM next year.

John McVeigh.

# Saturday 8<sup>th</sup> October

Dinner at Dragon Garden Restaurant. Meet at 6pm; bookings essential

# Sunday 16<sup>th</sup> October

Lunch at Durack Tavern. Meals \$12.

# Sunday 23<sup>rd</sup> October

Lunch at Burger Urge, Redbank Plains. Burgers from \$10

# Just Friends Social Group

# Sunday 30<sup>th</sup> October

# Coach trip to Bribie Island

Visit the Butterfly House and the Museum and BYO lunch at Bribie Island RSL. Cost with entry **\$50**. Pickup Redbank Plaza 8.00am

# Sunday 27<sup>th</sup> November

### **Coach trip to Montville and Maleny**

Travel to Montville to walk around the shops and buy lunch. After lunch go to Maleny for a short stop in Maple Street. The fare will be \$40. Pickup Redbank Plaza 8.00am,

Just Friends is not affiliated to SeniorNet. The Editor organises group activities. Ring on 3389 2950 for information

#### Page 2 Return to Title Page

## SeniorNet Workshop Programme: October—November 2022

Boilerhouse Training Room, University of Southern Queensland, Ipswich

Workshop Times 9-11am; however the Boilerhouse is booked for the whole morning and this allows continued use of the facility if subject matter or participant interest requires it

Monday	Tuesday	Wednesday	Thursday	Friday
3 <sup>rd</sup> October	4 <sup>th</sup> October Photo Editing 4 Ken Curwen	5 <sup>th</sup> October	6 <sup>th</sup> October	7 <sup>th</sup> October Coffee and Chat
10 <sup>th</sup> October	11 <sup>th</sup> October	12 <sup>th</sup> October Introduction to iPhone and iPad *  Joan McKenzie	13 <sup>th</sup> October	14 <sup>th</sup> October  DNA Interest Group  Bette Fritz
17 <sup>th</sup> October	18 <sup>th</sup> October Photo Editing 5 Ken Curwen	19 <sup>th</sup> October	20 <sup>th</sup> October	21 <sup>st</sup> October Social Lunch Casa Mia
24 <sup>th</sup> October	25 <sup>th</sup> October Photo Editing Roundup Ken Curwen	26 <sup>th</sup> October	27 <sup>th</sup> October	28 <sup>th</sup> October Trove: Potluck with Websites Bette Fritz
31 <sup>st</sup> October	1 <sup>st</sup> November Password Management Ken Curwen	2 <sup>nd</sup> November	3 <sup>rd</sup> November	4 <sup>th</sup> November Coffee and Chat
7 <sup>th</sup> November Facebook Users Group Esmae Mander	8 <sup>th</sup> November Shop Safely Online Ken Curwen	9 <sup>th</sup> November iPhone and iPad: Settings * Joan McKenzie	10 <sup>th</sup> November	11 <sup>th</sup> November DNA Interest Group  Bette Fritz
14 <sup>th</sup> November	15 <sup>th</sup> November Christmas Cards and Labels in Word Ken Curwen	16 <sup>th</sup> November	17 <sup>th</sup> November	18 <sup>th</sup> November Social Lunch  Commercial Hotel
21 <sup>st</sup> November	22 <sup>nd</sup> November	23 <sup>rd</sup> November	24 <sup>th</sup> November	25 <sup>th</sup> November Trove: Review and Q & A Bette Fritz
28 <sup>th</sup> November Family History Breakup Melanie Rush	29 <sup>th</sup> November Android: Voice Commands * Ken Curwen	30 <sup>th</sup> November		

NOTE: All Workshops are subject to change if Trainers are unavailable due to illness or other commitments. If possible changes will be listed on the SeniorNet Web Site or you can contact John McVeigh-Training Coordinator – ph 07 3281 8548 – email <a href="mailto:training@seniornet.com.au">training@seniornet.com.au</a> to confirm workshops are as listed. It is not necessary to make bookings for Workshops. Please bring your USB drive with you as it is helpful in many lessons.

<sup>\*</sup> For courses and workshops involving tablets (iPads and Androids) please make sure your device is charged, that you have your cable with you and bring your USQ username and password with you (for Eduroam access)

## **Workshop Topics Described**

#### **Android: Voice Commands**

OK Google allows you to control your Android device just by speaking to it – like Spock did on Star Trek. And just as Spock used structured commands, starting "Computer", OK Google requires structured commands. These commands will be explained and tested.

#### **Christmas Cards and Labels in Word**

If you don't have a dedicated Card making program you can create quarter-fold cards using Microsoft Word. Find out how to do this and also how to create gift labels.

### **DNA Interest Group**

Have you done a DNA test or considering doing one and don't know where to go next? Come along!! Through sharing what we know and listening to others I'm sure we will make our journeys much more enjoyable and a lot less frustrating. The field of DNA is HUGE and needs to be tackled the same way as eating an elephant......one bite at a time! There is so much more to DNA than the ethnicity that is promoted to entice you in.

### **Facebook Users Group**

Would you like to join Facebook but find the challenge daunting?

Feel free to attend our group & we'll try to help you with your concerns/problems. Facebook groups are a great way of furthering your knowledge on your favourite interest/pastime. If you are remotely interested in subjects such as: animals, health, sport, fitness, arts, entertainment, hobbies, food, humour, business, vehicles, home, garden, recycling, tech & science, travel, DIY, outdoors, books, literature, games & education you will be pleasantly surprised at how many varied & diverse Facebook groups exist. There will be just the right Facebook speciality group for you & all we have to do is find just the one.

Of course, you may wish to follow your friends and family's photos and exploits and that's a good thing. But be assured there is so much more that can be enjoyed on Facebook whilst still being safe & secure. Want to 'talk' to your friends/family quicker and easier than email? Come and learn to use Facebook 'Messenger'.

## **Family History Breakup**

Join us for the last session of 2022 (bring a plate).

Melanie Rush, the Digital Archivist at Ipswich City Libraries will give us some food for thought.

#### Introduction to iPad and iPhone

Did you get an iPad or iPhone recently? Or have you had one for a while but do not feel confident enough to start using it? Come along and start enjoying it. Bring along any cables that belong to it.

Bring along also any usernames and passwords that were used to set the device up (if someone else set it up, ask them to write this information down for you). If your device is still in its box, bring along your email username and password. If you do not have an email account, just bring the device. If the device has never been used, or not used for a while, please connect the cable to a power point and charge the device before the day of the workshop.

### iPhone and iPad: Settings:

Navigate your way around the Settings functions of your iPad or iPhone. Learn how to add, turn on/off and customise features of your iPad/iPhone. The trainer will also demonstrate some changes she finds useful.

#### **Password Management**

If you sign up to websites or Internet Banking you will need to have a username and password; but ideally you should use a different name and password for each site. A password safe program is the solution – this Workshop shows you how to set up and use the free KeyPass program on your own USB Flash drive. It also discusses password management apps for Android and Apple environments

### **Photo Editing Roundup**

Have you had problems with any of the exercises in the Photo Editing workshops? Is there any supplementary information you require? Your instructor will try to resolve any queries.

(Continued on page 4)

### **Photo Editing Step 4**

This series uses the free program Paint.net for editing your images. This Step introduces the concept of layered images, allowing one selected element to be changed without affecting the underlying elements.

### **Photo Editing Step 5**

This series uses the free program Paint.net for editing your images. In this step we will edit photos with a range of problems using layers.

### **Shop Safely Online**

Online shopping opens a virtual Aladdin's Cave of things to buy. There are many horror stories of things going wrong but by taking some relatively simple precautions, you can have an enjoyable and economical experience.

#### **Trove: Potluck With Websites**

Snapshots of many Australian Websites have been taken at various times and archived by the National Library. You never know what websites your search is going to return; it could be something relatively recent from a Local Government Website or something found in the Wayback Machine Archives or any of the other various sites. This is a lucky dip with hopefully many surprises.

#### Trove: Review and Q & A

We will briefly review all our previous workshops from throughout the year, and if there is something you are not sure about we will endeavour to answer your questions and make it easier for you to use this fantastic website. Please come prepared with some questions or <a href="mailto:emailto:

## **Tech Talk**

## Keyboard locked by Filter Keys

No matter how long you have worked with computers, problems can still arise which leave you scratching your head. One such case recently was a brand new laptop where the keyboard would not accept any key press. No keys were working. At first I thought it was a hardware issue and the laptop would need to be returned under warranty.

However since the laptop was brand new with no user data or programs loaded, I decided to do a reset. This returns the laptop to a fresh Windows state and ensures that any changes made (deliberately or inadvertently) are wiped out. Once the reset was complete, the keyboard was working perfectly.

On further investigation, it appeared the owner had changed some of the setting in the **Ease of Access** settings. These settings are designed to assist people with disabilities to use a computer. Some of these settings impact the way the keyboard works. One, *Filter Keys*, has the unintended consequence of 'locking' the keyboard and making it appear unresponsive.

This article explains what Filter Keys are and how to turn the feature off in Windows 11.

https://allthings.how/how-to-unlock-keyboard-on-windows-11/

For Windows 10, go to Settings > Ease of Access > Keyboard. You will see a toggle to turn on or off Filter Keys (it should be off by default). I would also suggest taking the tick out of the box beside the shortcut key. Filter Keys could be turned on inadvertently by something resting on the Shift key on the keyboard.

Unless you need them, I would also suggest turning off all the other keyboard modifiers on this page and their shortcuts – I have had Sticky Keys cause problems for people when it has been accidentally turned on.

Phil Buchanan

## Transferring files from phone to computer using SnapDrop

If you use your phone to take photographs, you would probably know that it can be a bit of a hassle to get them off the phone and onto the computer. Options include connecting the phone to the computer by an appropriate USB cable; pairing the phone with the computer using Bluetooth; emailing the photo to yourself and then reading on the computer; or removing the SD card from the phone and using an SD reader on the computer.

All can be a bit fiddly to get right. Another option which may be simpler is *SnapDrop*. SnapDrop requires your phone and computer to be on the same local network – which should be the case if your phone is connected to wireless in your home. SnapDrop is a free, open-source, web-based application which creates a secure Peer-to-Peer connection (P2P) between your devices. Your files never leave your network and are encrypted during the transfer. This is a long-winded way of saying SnapDrop is safe to use.

SnapDrop can be used on and between all platforms: Apple, Android, Windows and Linux – but I have only tried it between my Android phone and Windows. [you can share three ways - I add my tablet to the linkage: Ed]

On your phone, open a browser and go to *snapdrop.net*. It will assign a 'cutesy' nonsense name to your device (eg Yellow Yak). There is also a SnapDrop app available in the Play Store. Now open a browser on your Windows computer and go to snapdrop.net. It will assign a similar nonsense name to your Windows computer. You should see the name of your phone in the centre of the screen and your phone should now show the computer name. If there is no connection, it is likely your devices are not on the same network – for example your phone is still connected to the mobile network and not your local network.

On your phone, tap the circle with your computer's name. In the **Choose an action** box, tap **Files**. You can select any file on your phone – pictures, documents, video, etc. Tap the file you want to transfer and you will be returned to the first screen and see the transfer in process. Because the files are being transferred on your own network, the transfer should happen fairly quickly. You will see a message on your computer asking whether you want to **Save** or **Ignore** the transferred file (if it is a picture, you will also see an image preview). Click Save and it will be saved to your Downloads folder.

If you want to transfer a file from your computer to your phone just do the process in your reverse.

In my testing it did seem important the sequence of starting SnapDrop. I found it worked best if I started it first on my phone and then opened the page on my computer [I had no such problem: Ed].

If you would prefer to see this action before trying, Kevin Stratvert on YouTube has made a good video.

Phil Buchanan

## **IDCARE Presentation on Scamming**

A scam is a dishonest or fraudulent scheme that attempts to take money or something of value from people. It is a confidence trick that dishonest groups, individuals, or companies perform. But modern technology has made it very simple for scammers to spread a wide net and hopefully entrap you in it. This presentation was made at the SeniorNet Coffee and Chat on Friday 2<sup>nd</sup> September but is worthy of everybody's attention.

#### How not to get scammed

The first rule of avoiding a scam is to pause and contemplate the attempted contact. Scammers attempt to make their communication urgent so that the recipient reacts without cross-checking its validity. Do not click on a link or open an attachment even if it purports to come from your bank or a family member – instead make direct contact with the supposed sender and see if it is for real.

#### Statistics and trends - national

2021 was dubbed "the year of the scammer" with the highest number of reports and financial losses recorded by both IDCARE and Scamwatch. Less than two-thirds of the way through 2022, IDCARE has responded to more clients that for the whole of 2021.

#### Scam phone calls and text messages

The Do Not Call register – this stops legitimate telemarketers from calling you. It does not stop scammers. And it does not stop text (SMS) messages.

How did they get my number? — It is quite possible that your name and number are publicly available through the White Pages or online. But scammers are also able to make thousands of calls using computer programs to work their way through often randomly generated numbers. If they make enough calls or send enough text messages, and they are impersonating a major brand, then it won't take long to reach someone who has a relationship with that brand and might even be expecting communication.

Caller ID spoofing – it is very easy for scammers to "spoof" (mask) their phone number or the Caller ID to appear to come from another number or business. If they are sending a text message, they can even make it appear in the same text message stream as real text messages from that organisation. AusPost is favourite target for scammers to "spoof".

Scam text messages will often contain hyperlinks to sites that may mimic the legitimate site, and request you to enter personal information, including credit card details and driver licence numbers. Always contact the organisation first using the contact details you know are correct.

#### Investment scams

The highest financial loss reported to IDCARE by a client from Ipswich was \$150 000.

Investment scams are not limited to cryptocurrency, although it is a popular platform for scammers to use. Typically, investment scams start with a small investment of around \$250, with larger amounts being deposited over time as the scammer "shows" the individual how their investment is growing over time. The scammer doesn't only take money. They often also gain remote access to the individual's computer, and request copies of important documents such as their passport, driver licence and rates notices, leading to ongoing identity theft.

#### How can IDCARE help?

If you have been scammed IDCARE provide a free service which will attempt to recover your situation. This is particularly so if the loss is of identity information – personal data, passwords etc. But if you have lost money it is unlikely it can be recovered – it will have been spirited away overseas before you realise it has gone. However, your bank may be able to assist you in this circumstance.

Contact IDCARE at <a href="www.idcare.org">www.idcare.org</a>, or email <a href="help@idcare.org">help@idcare.org</a> or ring 1800 595 160.

#### **Anti-virus protection**

Anti-virus protection won't pick up every threat, and it won't stop SMS scams making their way onto your phone. But they reduce your risk. Many now also come with browser protection (so they will warn you if they think a website is not secure or may contain malicious software) and with password managers.

However, you can't rely on anti-virus protection to keep you safe from all threats. New viruses can get through their defences. They won't stop someone gaining remote access to your computer if you have given that person permission to do so or provided them with a verification code that allows remote access using legitimate software.

You are the first and last line of defence against scammers!

Written by Jenni from IDCARE; edited by Ken Curwen.

# **Potty History**

## Hirohito's Surrender Speech

I was recently reminded of what I regard as the greatest understatement of all time. It occurred in the speech given by Emperor Hirohito of Japan to his people at the close of World War II to tell them Japan had unconditionally surrendered to the Allies.

His main justification was that "the war situation has developed not necessarily to Japan's advantage". This after Hiroshima and Nagasaki had been nuked (it was not known that the US had used up all their supply of fissile material); the army in China was routed; and the Allies poised to invade the homeland. But it is the implementation of the speech which makes the episode truly Potty.

The speech is the first known instance of an Emperor of Japan speaking to the common people (albeit via a phonograph record). It was delivered in formal Classical Japanese, with much pronunciation unfamiliar to ordinary Japanese. The speech made no direct reference to a surrender of Japan, instead stating that the government had been instructed to accept the "joint declaration" of the United States, the United Kingdom, China and the USSR. This confused many listeners not familiar with the Potsdam Declaration as to whether Japan had actually surrendered. Both the poor audio quality of the radio broadcast and the formal courtly language worsened the confusion.

On 14<sup>th</sup> August 1945, the NHK dispatched sound technicians to the Imperial Palace to record the broadcast. During the first recording he spoke too softly, and upon the advice of the technicians, offered to rerecord it. On the second attempt, his voice was considered too high pitched, with occasional characters being skipped. Nevertheless, the second version was deemed the official one, with the first serving as a backup.

Many elements of the Imperial Japanese Army refused to accept that the emperor was going to end the war, believing it dishonourable to give in. As many as 1,000 officers and soldiers raided the Imperial Palace on the evening of 14<sup>th</sup> August to destroy the recording. The rebels were confused by the layout of the palace and were unable to find the recordings, which had been hidden in a pile of documents. The two phonographs were labelled 'original' and 'copy' and successfully smuggled out of the palace, the original in a lacquer box and the copy in a lunch bag. Major Kenji Hatanaka attempted to halt the broadcast at the NHK station but was ordered to desist by the Eastern District Army.

On the morning of 15<sup>th</sup> August, all NHK stations announced that the Emperor would address the nation at noon. To ease the anticipated confusion, after the conclusion of the speech, a radio announcer clarified that the Emperor's message had meant that Japan was surrendering.

Even though Japanese wartime atrocities were all committed in Hirohito's name the Allies decided to retain him as Emperor; he reigned until 1989.

Source: Wikipedia, with added snide comments from Ken Curwen

## Humour

### More humour from You Tube

Lorraine, as played here, is every new reporter's nightmare (3 minutes)

<u>Dressing Modestly</u> - Girl Defined are sisters with evangelical beliefs. They take the teachings of the Bible and just muck around and see what happens, with little experience and a confidence most people could only ever dream of. (10 minutes)

<u>Sad Women</u> - If you love Call the Midwife or any other show where a British woman tells a horrific story and it ends with two girls riding bikes off a cliff or something, you will love this sketch (7½ minutes)

## Friends of Irony

It's been four years since I last raided this resource - and the world is still full of confusion













But this is just a horrible pun







## **Further Information**

### SeniorNet Committee

The listing of the 2021-2022 committee can be found here.

## **Computer Repairs**

A listing of repairers who our members have found satisfactory can be found here.

Disclaimer: While we have made every effort to give accurate information and tips in this Newsletter, we cannot guarantee that their use will provide the desired results in all circumstances. In no event will the Editor or SeniorNet be liable for direct, indirect, special, incidental or consequential damages arising out of the use of URLs and tips given in this newsletter. We recommend members verify details before acting on information or suggestions contained herein. The Editor would appreciate being informed of any erroneous information so that it may be corrected.

Ken Curwen. Newsletter Editor.